CONDITIONS OF HIRE OF EBURY HOTEL FLATS AND COTTAGES

1. We will e-mail by return to advise that we are holding the requested accommodation, the reservation will not be confirmed and no contract shall exist until a £200 deposit and the completed agreement form below, have been received. All rates are inclusive of 17.5% VAT. Provisional bookings are held for a maximum of 7 days.

2.The property is hired strictly on the basis that the accommodation is for holiday use only and that no right to remain in the accommodation exists, for the hirer, or any person allowed into the property by him/her. The hirer will be liable for any costs incurred as a result of any delayed departure.

3.Lets for non-holiday purposes, of 6 months or longer will require a signed short hold tenancy agreement.

4.The full balance of the total amount is payable 4 weeks prior to arrival. Payment must be in £ Sterling. For bookings of 4 weeks or more the deposit will be refunded upon departure after a check has been made on the accommodation.

5.Joint bookings where two or more parties hire a property, the booking should be made in one name only, that person to be responsible for payment and any damage caused.

6. Deposits are non-refundable. In the event of cancellation the hirer must advise us immediately, if the cancellation date is 4 weeks or more before the date of arrival we will not request full payment. Cancellations with less than four weeks notice will incur a full charge; this charge will be refunded if we are successful in re-letting the accommodation.

To avoid cancellation losses, we strongly advise hirers to take out holiday cancellation insurance.

7.Accommodation is limited to the number of persons for whom the booking is made.

8.We have the right, at our sole discretion, to refuse to accept any booking, and obtain the name, age and gender of your party before accepting your booking. We will not accept reservations, where the majority of you are between the ages of 17 and 21.

9.We have the right to cancel your booking promptly without compensation or refund should you not comply with any of our agreement with you.

10. Excessive noise, or illegal activity will cause us to terminate the agreement without compensation or refund.

11. The facilities of the hotel, swimming pool and grounds are for the sole use of the hirer and his/her party.

12. Lettings, unless otherwise agreed, are on a weekly basis, from Saturday to Saturday, and **commence** from **2 pm** on the day of **arrival** to **10 am** on the day of **departure**.

13. The hirer is expected to leave the accommodation **clean and tidy** we reserve the right to make a charge for extra cleaning if the accommodation is not left in a satisfactory condition.

14. Breakages or missing items must be reported to the office, and the cost of replacement may be requested.

15. Smoking is prohibited in any of the self-catering accommodation.

16. Pets are not permitted. Guide dogs accompanying blind or partially sighted visitors and hearing dogs accompanying deaf visitors are accepted in the accommodation.

17. Linen and towels are included in the hire charge.

18. Electricity and gas are charged at board rates plus VAT and must be paid for in addition to the holiday price.

19. Cots and highchairs can be supplied, please reserve at the time of booking.

20. The hotel cannot be held responsible for any facilities that are unavailable, due to circumstances beyond the control of the hotel.

21. We reserve the right to enter any accommodation at any reasonable time and for any reasonable cause. We will endeavour to inform you if we need to make entry.

22. We cannot be held responsible for loss or damage to any belongings, or injury sustained by the hirer or members of his/her party during their stay in the accommodation. We exclude liability for loss or damage to any belongings, or for injury sustained to the hirer or members of his/her party during their stay in the accommodation. Except to the extent that such injury or loss or damage to any belongings is caused as a result of any act, omission or breach of common law duty of care under the Occupiers Liability Act 1959 by ourselves.

23. Vehicles and contents are left at owners risk; do not leave valuables in your car.

24. Please ensure that valuables are covered by your own household insurance policy. Our liability extends as far as the Hotel Proprietors Act 1956, details upon request.

25. All flats and cottages have access to the gardens, however not all flats and cottages have garden views.

HIRE AGREEMENT FOR EBURY HOTEL FLATS AND COTTAGES

I declare that I am over 18 years of age and agree that this booking is made in accordance with the terms stated.

I agree to be held responsible for all fees payable in accordance with the terms, which I have read.

SIGNATURE _____

DATE _____

NAME (*block capitals please*) _____

ADDRESS _____

_____

_____

TEL. NO. _____

EMAIL **(This may also be u*sed to receive future offers*)**_____

TYPE OF UNIT _____

FOR THE PERIOD _____ **TO**_____

NO. OF ADULTS _____ **NO. OF CHILDREN** _____

AGE AND SEX _____ **AGE AND SEX** _____

COT/HIGHCHAIR REQUIRED *(please circle)* _____

PAYMENT DETAILS **** Please read authorization note below.***

DEPOSIT OF £200 *(please tick)* _____

OR FULL PAYMENT *(please tick)* _____

CREDIT CARD NO. _____

EXPIRY DATE _____**SECURITY CODE** (*On the reverse of the card, the last 3 digits on the right hand side of the signature strip*)_____

CARD HOLDERS NAME _____

**** I authorise £200 to be debited from my credit card and the balance debited 4 weeks prior to arrival. For bookings with an arrival time of less than 4 weeks please pay in full.***

SIGNED _____

PLEASE RETURN THIS AGREEMENT, SIGNED, BY POST, TO THE FOLLOWING ADDRESS

EBURY HOTEL,

65/67 NEW DOVER ROAD,

CANTERBURY,

KENT CT1 3DX

THIS IS A CONDITION OF HIRE